

Semi structured interview protocol

Below is the question guide for the interviews. The phrasing and order varied in response to the interviewee.

Group one questions focussing on the organisations process of acquiring a building

Tell me the history of how your organisation came to own or have control over a building

Probe:

Why did you buy (or build, or take on) a building?

How did you raise the money / negotiate the asset transfer / take over the society?

How long did it take?

What were the most important enabling factors that helped you achieve this?

What were the biggest barriers?

Group two questions focussing on the benefits and costs of owning a building or having a lease arrangement that emulates owning the building

What are the benefits of owning (or having responsibility for) your own building?

Probe:

How has owning a building benefitted your programme?

How has owning a building benefitted the communities you work with?

What are the costs of owning (or having responsibility for) a building?

Probe:

How have you found maintaining the building?

How have you found complying with the building regulations that apply to your type of building?

What costs are unique to owning a building?

Can you raise the funds for building maintenance and improvements and how do you do so?

Have the costs of owning a building ever outweighed the benefits?

Group three questions focussing on the governance and management processes

How do you govern / manage building issues?

Probe:

What kinds of issues commonly arise?

What kinds of support do you need to manage the building?

Are you getting that support?

This research protocol has been assessed and approved by the Aotearoa Research Ethics Committee (AREC23_01). If you have any questions or concerns, please contact the Manager of AREC, Dr Keely Blanch, on manager@aotearoaresearchethics.org

Group four questions focussing on what advice they would give to other organisations

What should an organisation seeking to own a building consider before they go ahead?

Probe:

What do you wish you'd known before you took on a building?

What in retrospect would you do differently?

What things do you think you did really well that others should emulate?